

The Adherence Encounter Structure: Putting it All Together

Making the Most of My Medications

Screening form for patients to complete while waiting for prescriptions to be filled or before Comprehensive Medication Review (CMR); to help identify patients with adherence barriers.

Assess & Address in 5 Minutes or Less

Trigger form to be placed by the verifying pharmacist into bins/bags with late prescription refills. The pharmacist conducting the brief adherence consult can use this to identify the patient's adherence barriers.

Solve & Involve

Use this sheet to help the patient develop a Medication Plan (a strategy to address the adherence barrier) and a plan for follow up.

Resources to Help with My Medication Plan

Use this sheet to provide resources that could be helpful for the patient's specific adherence barriers.

May go directly to follow up for brief adherence encounters.

My Medication Plan

Use this sheet to help the patient develop a Medication Plan (a strategy to address the adherence barrier) and a plan for follow up.

Adherence Follow Up Documentation Form

After completing "ASSESS & ADDRESS" for brief adherence encounters, or if additionally using "SOLVE & INVOLVE" to develop a Medication Plan with the patient, fill out this form and file in the pharmacy by scheduled follow-up date for future use.

During the follow up call/visit, use this sheet to assess patient success/satisfaction with their chosen adherence solution(s).

Adherence Follow Up Guide